



Zilmet USA Warranty Procedure

Warranty documentation can be sent to:
Info@zilmetusa.com, Maarten.hoogeboom@zilmetusa.com
or faxed to 401-287-4951

To process a warranty for a Zilmet USA expansion tank:

- Send a photo of the damage sustained to the tank
- Send a photo of the tank label for documentation
- Send a description of damage sustained to tank along with the tank model number
- Provide the application for the tank (what was it being used for)
- Provide date of purchase and Zilmet USA Invoice or Sales Order number or customer Purchase Order number if available

Warranty Terms

- All tanks have a 5 year manufacturer's warranty, except for ASME tanks, which have a 1 year warranty
- All tanks must be sized properly and used as instructed in the user's manual. Claims for tanks damaged in transit or that are received damaged must be made within 5 days of receipt

Please keep warranty tanks on hand until instructed to return or destroy. Occasionally we will request a tank be sent back to us for additional analysis. When scrapping warranty tanks that have been approved and credited, please destroy the tank and tank label.